



Investor Relations Policy

Version date: 4 March 2026

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Version	Revision Date	Chapter / Section	Description of / reason for change	Author (name & role)
1.0	29 June 2006		<ul style="list-style-type: none"> Incorporation of IR policy 	
2.0	4 March 2026		<ul style="list-style-type: none"> Update departments in charge of tasks Update document formatting Update terms and nomenclatures Update corporate logo Update contact information 	Head of Corporate Planning and Reporting

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GLOSSARY OF TERMS

In this Policy, the following terms and abbreviations have the meanings described below:

Audit Committee	the Audit Committee of Bursa Malaysia
Board	the Board of Directors of Bursa Malaysia
Bursa Malaysia or the Company	Bursa Malaysia Berhad
Leadership Team	the members of the management appointed by the Board
CEO	the Chief Executive Officer of Bursa Malaysia
CFO	the Chief Financial Officer of Bursa Malaysia
CGSL	Corporate Governance, Secretarial and Legal
CRO	the Chief Regulatory Officer of Bursa Malaysia
CPR	Corporate Planning and Reporting
Code of Ethics	Bursa Malaysia's Code of Ethics for employees
GSC	Bursa Malaysia's Group Strategic Communications Department
Exchange	Bursa Malaysia Securities Berhad
GF	Bursa Malaysia's Group Finance
Group	Bursa Malaysia and its subsidiary companies
IR	Bursa Malaysia's Investor Relations Department
LR	MAIN Market Listing Requirements of Bursa Malaysia Securities Berhad
PLC	Public Listed Company, a company listed on the Exchange
Policy	Bursa Malaysia's Investor Relations Policy

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1. PREFACE

Bursa Malaysia discloses information that is mandated by regulatory requirements and recommended by best practices. The aim is to convey fair and accurate information about the Company to help investors make informed investment decisions, and to help other stakeholders evaluate the Company's performance. The Company believes that having a structured approach in communicating material information is mutually beneficial to both Bursa Malaysia and its stakeholders. The Investor Relations Policy sets out how Bursa Malaysia will meet those obligations through a robust and all-encompassing approach.

In formulating this Policy, the Company has considered the recommendations contained in the Malaysian Code on Corporate Governance (version 2021)¹, and its disclosure obligations contained in the MAIN Market Listing Requirements (LR), with which the Company is bound to comply. The Company also has a Code of Ethics² and Corporate Disclosure Policy, which should be read with this Policy.

This Policy serves two purposes:

- i. It is the foundation for the structure of Bursa Malaysia's Investor Relations programme; and
- ii. It is a statement to the Company's shareholders and other stakeholders of how the Company intends to keep them informed of material developments and maintain effective communication with them.

As a whole, the Company's Investor Relations programme is designed to be both proactive and interactive, and is driven by the following principles:

- The Company will always report its financial results and material developments to the Exchange, its shareholders and other stakeholders in an open and comprehensive manner;
- The Company will communicate only through its designated spokespersons;
- The Company will use its website as an additional primary communication channel;
- The Company will proactively address reports and rumours, so as to avoid unnecessary speculation of its securities; and
- The Company will give reasonable access to analysts and the media to help them have informed opinions of the Company but will not seek to influence those opinions.

Having a structured approach to the communication of material information is aimed to elevate corporate credibility and investor confidence. In turn, this should be reflected in a fair market value of the Company's securities, which is beneficial to shareholders and the Company alike.

¹ [Malaysian Code on Corporate Governance \(version 2021\)](#)

² [Bursa Malaysia Code of Ethics](#)

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2. TO WHOM DOES THE POLICY APPLY?

Bursa Malaysia's Board of Directors (Board) and all employees of the Company.

3. TO WHAT DOES THE POLICY APPLY?

Material information concerning the Company (see Section 7), contained in either written or verbal communications, including the following:

- Reports and documents provided to the Exchange and other regulators;
- Materials and statements in the Company's Annual Reports, quarterly reports, press releases, letters and circulars to shareholders;
- Presentations on behalf of the Company;
- Information on the Company's website;
- Articles concerning the Company;
- Correspondence and emails;
- Verbal statements made to external parties in meetings, briefings, press conferences or during telephone conversations;
- Interviews with the media;
- Speeches given on behalf of the Company.

4. A DIVERSE AUDIENCE

The audience of "shareholders, stakeholders and the public generally" is very wide. The Company recognises this to include:

- Shareholders and prospective investors;
- Analysts, fund managers and investment bankers;
- The financial press and other media;
- Government and regulators;
- Banks and creditors;
- PLCs and intermediaries;
- Business partners and service providers;
- Other organisations and special interest groups.

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5. OUR COMMUNICATIONS COMMITMENTS

Bursa Malaysia will make every effort to ensure all material information concerning the Company is made as freely and widely available as possible. The Company utilises various forms of communication with its stakeholders to facilitate the dissemination of information.

The characteristics described below will apply to all Company communications:

- **Coherent:** information will be presented in a clear, factually accurate manner, avoiding ambiguity, jargon, legal and technical terms where possible
- **Transparent:** material information will be released, whether it is favourable or not, in a balanced and fair manner that is not misleading
- **Timely:** material information will be released as it is known, unless there are exceptional, legitimate reasons to withhold, which will be no longer than necessary
- **Consistent:** all stakeholders will receive the same information, only formats may differ depending on audience and avenue
- **Accurate:** Information should be complete and accurate when released and any material errors or omissions will be immediately corrected and clarified
- **Non-selective:** equality of access to material information will be achieved through broad public dissemination; no stakeholder will be given undisclosed material information in any form

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6. THE CHAIN OF AUTHORITY AND RESPONSIBILITY

Bursa Malaysia has a clear structure for governance and daily management, providing a chain of authority and responsibility for Policy implementation, as shown below:

	AUTHORITY	RESPONSIBILITY (in relation to this Policy)
	Board of Directors	Overall responsibility for company business, approves financial statements and major developments
	Audit Committee	Reviews relevant policies, compliance, financial statements, audit reports, risk, internal controls
PRIMARY SPOKESPERSON	Chief Executive Officer	Day-to-day management and financial responsibility, responsible for all financial reports, decides / recommends on materiality and disclosure, approves announcements and press releases
	Chief Financial Officer	Responsible for financial controls, financial statements and office administration as well as investor relations activities
SECONDARY SPOKESPERSON	Chief Regulatory Officer	Responsible for regulatory affairs, corporate surveillance and governance
	Company Secretary	Ensures regulatory compliance, liaison and communication with the Exchange
	Head, Group Strategic Communications	External communication, media relations, press releases, relevant website content
	Head, Investor Relations	Managing communication with investors, potential investors, analysts and financial media relations (with Group Strategic Communications) as well as being responsible for the presentation materials. Managing the Investor Relations section of the corporate website
	Heads of Division/ Department	Responsible for specific business activities

Primary spokespersons may communicate with all audience constituents, providing information, data and analysis and responding to questions concerning all aspects of the Company's operations and financial condition, its prospects and its strategies. They may also discuss matters relating to the Company's governance and management, as well as its products and services, and initiatives connected with the regulatory role of the Exchange, the general development of the market and its participants.

Secondary Spokespersons may only communicate with audience constituents in connection with their specific areas of responsibility within the Company unless they are authorised to undertake broader communications by a Primary Spokesperson.

No other individuals may act as spokespersons for the Company.

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7. MATERIAL INFORMATION

Material information is any information about the Company which might reasonably be expected to have a material effect on:

- a) the market price or value of the Company's securities, or activity in the trading of its securities; or
- b) a decision to buy, sell or continue holding the Company's securities which is made by an existing holder of those securities, or someone considering an investment in those securities.

The MAIN Market LR provides comprehensive details and examples of what constitutes material information, and the Company will always comply fully with its disclosure obligations expressed in those requirements.

(For the benefit of the Company's stakeholders, the Appendix on page 14 of this document gives a general description of the main elements which comprise material information.)

Materiality can be challenging to evaluate on occasion. However, the Company will always lean towards an assessment of the likely effect of the information on the price of the Company's securities, including a determination of whether the circumstances or events are measurable and trigger the materiality thresholds in the Exchange's methods for percentage ratio calculation.

8. ANNOUNCING MATERIAL INFORMATION

The Company will follow a step-by-step approach, on the same day, as shown below:

Step 1: Approval is given for release of material information in line with the chain of authority and responsibility.

Step 2: An announcement is made to the Exchange.

(Note: If the Company believes it would assist in having the news or information better understood and widely disseminated, the Exchange may be requested to temporarily suspend trading in the Company's securities, so that an announcement can be made during trading hours.)

Step 3: Issue of a Company press release to all major newspapers and newswire services in Malaysia.

(Note: Except in a limited number of minor, administrative situations, any news or information which is announced to the Exchange will be followed by a press release)

Step 4: A press conference or briefing/presentation for investors, analysts and the media may be convened.

(Note: This will usually take place following the announcement of the Company's Quarterly Reports (interim financial report) for the fiscal half-year and full year, as well as the announcement of any major corporate development)

Step 5: The Company press release, and any presentation material produced for a press conference or briefing, are posted on the Company's website, and email copies are dispatched to persons on the Company's mailing list.

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9. CONFIDENTIAL INFORMATION AND LEAKS

As a general rule, all information regarding the Company, its operations, financial condition and future prospects, should be regarded as material and price-sensitive and must be treated as confidential unless it is already in the public domain.

To protect the confidentiality of information, access to information should be restricted only to those persons (employees, or third parties) who have a legitimate need for the information consistent with their duties or obligations to the Company.

(For employees, reference should be made to the Code of Ethics to help protect confidentiality and prevent leakage or misuse of confidential information)

Third Parties: In certain circumstances, the Company may provide material information to third parties, which is not in the public domain. For example, the Company's auditors, bankers, lawyers or other professional advisors may require such information to properly execute their mandates.

In these circumstances, unless there are adequate existing legal protections, the Company will require the execution of non-disclosure and confidentiality agreement by these persons.

Leakage and Accidental Disclosure: In the event of an information leakage, or the accidental disclosure of unpublished material information, the situation will be addressed in line with the Company's chain of authority and responsibility. If deemed necessary, the Company will make an appropriate announcement to the Exchange as soon as practicably possible, which may be followed by a press release and/or other communication modes.

10. FINANCIAL REPORTS AND THE ANNUAL GENERAL MEETING

Quarterly Reports of interim financial results will be issued to the Exchange on the day of approval by the Board, in the format required by the Exchange. Thereafter, a copy of the Quarterly Report will be posted on the Company's website, and email copies will be dispatched to contacts on the Company's mailing list.

The Integrated Annual Report (IAR) is managed within the Company as a special project, led by Investor Relations (IR) for the overall coordination of the IAR production. The IAR reporting suite includes an online standalone version of Sustainability Report.

The final draft will be reviewed by the Group Internal Audit before it is presented to the Audit Committee for its review and recommendation to the Board of Directors (Board) for approval.

IR and Corporate Governance, Secretarial & Legal (CGSL) are responsible for the distribution of the IAR to Bursa Malaysia Berhad's shareholders and stakeholders. As per the MAIN Market LR and Bursa Malaysia's Constitution, notification letters of the issuance of the IAR are sent to shareholders (via email or printed letters) to inform them that the notice of the Annual General Meeting (AGM) and documents in relation to the AGM (including the IAR) have been published and/or is made available on Bursa Malaysia's website. Shareholders may also request a printed copy of the IAR directly to the Company or to the Share Registrar via written request.

The Annual General Meeting (AGM) is treated as a major Company event, led by CGSL.

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Group Strategic Communications (GSC) provides advisory and guidance to CGSL for event management, and IR for relevant presentation materials.

Notice for the meeting will be announced on the Exchange and in newspapers and will be in compliance with the MAIN Market LR.

The content of the AGM will concentrate on the Company's resolutions, financial performance, development, strategy, and any relevant operational matters of interest to shareholders.

The AGM is regarded as an important forum, especially for individual shareholders. The Company believes it should provide an opportunity for shareholders to engage with the Board and Leadership Team, and to gain a fuller understanding of the Company's affairs. As such, meetings will be conducted in a manner which permits reasonable enquiry, and the Company will endeavour to provide shareholders with all relevant information, which may include written answers.

Electronic and other communication means will be employed to allow the convening of hybrid meetings, allowing shareholders to participate both physically and virtually, thus allowing greater participation of shareholders at the AGM. In line with the commitment to equality of access to information, minutes and presentation materials from the AGM will be uploaded on the Company's website.

11. PRESS CONFERENCES, BRIEFINGS AND MEETINGS

Press Conferences and Briefings are normally held in conjunction with the announcement of the Company's fiscal half year and full year financial results, and the announcement of major corporate developments. Primary Spokespersons will conduct the press conference/briefing, with assistance from Secondary Spokespersons where necessary.

The Company will issue invitations to as wide as possible an audience, and the press conference/briefing will normally take place at the Company's Head Office. Electronic and other communication means, such as simultaneous teleconference or webcast, will be employed to allow "virtual attendance" by those unable to be present in person. The actual press conference/briefing and subsequent dialogue session will also be recorded for display on the Company's website.

GSC will be responsible for media relations and provides advisory and guidance for event management. IR will be responsible for presentation materials and content, and liaison with investors and analysts.

From time to time, the Company may also hold briefings for the media on matters concerning new products and market developments. GSC is responsible for coordinating these briefings, and the respective Business Units are responsible for preparing the presentation materials, subject to GSC's review. A copy of the materials may be uploaded to the Company's website.

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Meetings/Interviews with Investors, Analysts and the Media take place as part of the Company's on-going external communications and IR programmes. These meetings may be arranged on either an individual basis or in small groups. The Company will endeavour to meet with all substantial shareholders to provide an update of the Company's performance and developments, and will use such occasions to seek their opinions on broader issues concerning the Company.

Primary Spokespersons will normally handle these meetings with GSC and/or IR in attendance. On all these occasions, care will be taken to ensure only information already in the public domain is discussed, and any new presentation materials prepared for these meetings may be posted on the Company's website.

12. REPORTS AND RUMOURS

Analysts' reports: Analysts writing about the Company will often contact IR to verify information and to validate assumptions. It is the Company's policy to offer only guidance in these situations, and to point out factual errors or assumptions which are inconsistent with previously announced information. However, the Company will not endorse any analyst's report, nor will it endeavour to influence the opinions or conclusions of the analyst.

Upon third party request, IR may circulate all analysts' reports as determined by the Leadership Team. IR may also circulate such reports internally to the Board and the Leadership Team to assist them in understanding how the market and outsiders view the Company.

Rumours: From time to time, reports or rumours about the Company may circulate. Ordinarily, the Company will not respond to such reports or rumours, unless they appear to contain material information, may be expected to affect the price of the Company's securities or trading activity in those securities, or have the potential to impact the Company's reputation. The Company reserves the right to assess the necessity of a response, regardless of the potential impact of such reports or rumours on its reputation.

When a report or rumour about the Company contains material errors, the Company will issue an announcement to the Exchange to deny or clarify the report or rumour and provide sufficient supporting information.

In general, the Company will take a proactive approach to the addressing of reports and rumours, to minimise uninformed speculation and promote an orderly market in its securities.

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13. FORWARD-LOOKING INFORMATION AND COMMENT

To assist the investment community in evaluating the Company, a forward-looking comment may be given in the Quarterly Report. It may also be included in any subsequent press release or briefing.

The Company will not normally provide any prediction as to actual future financial results, but comment may be given on future prospects, as well as on the likelihood of meeting any publicised targets, such as Headline Key Performance Indicators.

Any forward-looking information or comment must be clearly qualified by a disclaimer or guidance not to rely on the data. In the case of a briefing or presentation, this will be contained in the written materials as well as being stated or highlighted verbally at the beginning of the briefing or presentation.

If the Company becomes aware of a significant variation between actual financial data and the forward-looking information previously provided, the Company will consider the significance of the variation, whether the expectations of the investment community differ materially from the Company's actual results, and whether a decision not to issue a clarifying announcement would amount to the Company misleading the market.

14. MAJOR CORPORATE DEVELOPMENTS

Major corporate developments, such as a merger or acquisition or the launch of a significant new business or product, will always attract special attention. The Company will strictly enforce its procedures for the protection of confidentiality until such time as the development has received all requisite internal approvals.

Thereafter, special attention will be paid to ensure the widest and most complete dissemination of information concerning the development, in line with the provisions of this Policy and the MAIN Market LR.

15. CRISIS COMMUNICATION

A crisis is defined as a serious and potentially damaging event, whether operational or financial in nature, that could materially and negatively impact the Company's reputation, financial condition, or the market value of its securities.

To manage such events, the Company has an established Crisis Management Structure, within which the Chief Executive Officer (CEO) assumes the role of Crisis Recovery Director. The CEO is supported by the Management Team, each responsible for their respective areas.

All communications during a crisis are centrally coordinated by GSC. This team works in close collaboration with Risk & Compliance, Company Secretary, IR and other relevant teams, as required, to ensure consistent, accurate, and timely messaging.

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16. INSIDERS

Anyone who has access to material information about Bursa Malaysia, its financial condition and its operations, is regarded as an Insider. Material information which is in the possession of an Insider and has not been disclosed to the Exchange and the investing public is considered as Inside Information.

Insiders may not deal in the Company's securities while in possession of Inside Information, nor may they pass on that information to help another person deal in the Company's securities.

The Company has published a Code of Ethics which applies to all employees and contains provisions for the proper regulation and control of the trading in the Company's securities by employee Insiders.

Persons who are Insiders, but who are not Directors or the Company's employees, are covered by the confidentiality provisions of this Policy (Section 9).

The relevant provisions of the Capital Markets and Services Act 2007 apply to all Insiders.

17. OBTAINING FEEDBACK

The Company welcomes comment and constructive criticism from investors and other stakeholders. As an on-going process, the Company will survey its primary audience constituencies from time to time to gauge external opinion, either by way of formal questionnaires or interviews, or by seeking verbal opinion on occasions of contact with the audience constituents. External opinion will be sought not only on operational and performance matters, but also on governance and strategic issues.

18. THE COMPANY WEBSITE (www.bursamalaysia.com)

The Company will use its website as one of its primary communication channels to enhance existing modes of disseminating information, but not as a substitute for existing modes.

The respective Business Units are generally responsible for the content, presentation and the prompt updating of their respective sections of the Company website. IR is responsible for the content of the IR sections of the website.

Press releases, presentation materials for briefings or meetings with investors, analysts and the media, along with any recordings of such briefings or meetings, will be posted on the website.

The website will provide for email communication with the Company, and for stakeholders to register their interest in information about the Company, so that they may be alerted of developments or breaking news.

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19. POLICY MATTERS

This version of Investor Relations Policy was approved on 4 March 2026. It is subject to periodic review and any material changes may be made as determined by the CEO.

This Policy is published on the Company's website in the Investor Relations section.

20. CONTACT DETAILS

Investor Relations Department:

Email: ir@bursamalaysia.com

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APPENDIX

As per the Company's Corporate Disclosure Policy, information is considered material where a reasonable person would expect that information to have a material effect on:

- a. The price, value or market activity of Bursa Malaysia's securities; or
- b. The decision of a holder of securities of Bursa Malaysia or an investor in determining whether or not to buy, sell or hold the securities of Bursa Malaysia.

The relevant factors³ to be considered in determining materiality include the following:-

- The anticipated impact of the information on Bursa's entire scope of activities;
- The anticipated impact of the information on Bursa's financial position or performance; or
- The relevance of the information on the factors that determine the price of Bursa's securities.

List of examples, which is non-exhaustive and for guidance purposes only:

- Any change in shareholders which might affect control of the Company;
- Any new issue of securities by the Company, or in the terms of its existing securities;
- Any information concerning dividends;
- Material litigation and court decisions;
- Mergers, acquisitions and other major corporate developments;
- Significant Company borrowings and any ratings attached to those borrowings;
- Any event of default in respect of a material financial obligation of the Company;
- The acquisition or loss of any material contract;
- Material new products;
- Material changes in the Company's business or its strategy or investment plans;
- Other events that may be expected to have a material effect on the Company's operations, financial condition or future prospects;
- Quarterly Reports of interim financial results, and the Company's annual audited financial statements;
- Reports or articles about the Company that are widely circulated;
- Any written or verbal communication related to the Company and is issued by the Company.

³ Item 1.11 of the [Corporate Disclosure Guide](#).